



proof positive that typos don't really matter. Page 25

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- Which works better in consumer mailings —a plain reply envelope or a business reply envelope? The answer may surprise you. Page 170
- This one simple mailing technique can increase response rates to your existing package by 40% —without changing the copy, design, offer, format, or list. Page 42
- Why mailing during dry weather can reduce your postage costs vs. dropping your mailing during a rain storm. Page 43
- List broker pushing a merged database of buyers from multiple lists? Forget it. Won't work. Find out why on page 208.
- The old pros say that ugly mailings always beat beautiful mailings. One of the world's biggest publishers put it to the test. Results on page 126.
- Underused list selection technique lets you spot names on a mailing list that will fail—before you mail to them.

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- The amazing direct mail breakthrough that tripled response and sales for Reader's Digest—and revolutionized the DM industry for four decades. Page 33
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- The most important thing you need to know about building your marketing database—and how it can skyrocket your DM response rates. Page 59

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